



## AfterPay Terms and Conditions

These terms apply to payment made by AfterPay, if you choose this option.

(Effective from 22 October 2024)

In these terms and conditions **Initiator** means Gallagher & Co Consultants Limited - Trading as Adonis Energy.

1. You may not raise a AfterPay Dispute or reverse the transaction once paid. Disputes must be dealt with according to the disputes process detailed on our website and in our standard terms and conditions. If you believe you have made an error in payment, or think there has been a mistake, contact us immediately at [electricity@adonisenergy.net](mailto:electricity@adonisenergy.net) and we will assist to you to investigate the error so that any AfterPay fees do not get incurred.
2. Payments by AfterPay will be available using the information provided in the payment section on your invoice.
3. By choosing AfterPay as your payment option the following fees shall apply:

Type	Fee
AfterPay Transaction Fee	6% Fixed Rate and \$0.30 admin fee Example: $100 \times 6\% + 0.30 = \$6.30$ fee plus GST

- a. You acknowledge that surcharge fees from AfterPay shall be added to your next invoice on payment receipt.
4. Administration fees shall apply as follows:

Type	Fee
Charge Back/Dishonor Fee	\$28.00 per dishonor
Credit Reminder	\$5

### 5. Authority over the card and agreement to terms and conditions

- a. By selecting this payment method, I confirm:
  - i. I have authority over the AfterPay account that I am using to pay my Adonis Energy invoice; and
  - ii. I authorize the initiator to charge my elected AfterPay account with all amounts due on my electricity account either manually as the invoice falls due, or on a monthly basis (or such other period as agreed with Adonis Energy), until I terminate this authority. I understand that invoiced amounts will vary; and
  - iii. I agree to be bound by the terms and conditions set out below.

**6. Terms that apply.**

I acknowledge and agree that the following terms and conditions apply to AfterPay payments:

*AfterPay Accounts*

- a. You can only make AfterPay payments following these instructions:
  - i. Goto ishopadonis.com our payment gateway using the link provided on your invoice.
  - ii. Click on, pay my Adonis Energy Invoice link on your invoice, or go to <https://ishopadonis.com/brand/25-adonis-energy> and click pay my account.
  - iii. Enter the quantity of the payment - if the invoice is 315 enter 315 in the quantity field. Quantity filed is rounded up to the nearest dollar for AfterPay and will be credited to your account automatically when verified.
  - iv. Click checkout and provide your details, including your address if a new customer or if checking out as guest – we recommend you save your details as an account in ishopadonis.com if you intend to use this payment option regularly.
  - v. Follow the instructions and enter your payment option as AfterPay.
  - vi. Proceed through the steps and submit your payment. Once verified AfterPay will send you an acknowledgement. Keep this receipt in case there is an issue between AfterPay and our systems.
- b. You acknowledge that a failure to follow these terms and conditions may result in a failed payment and a credit reminder fee. If the error is genuine, we will credit this fee.

**Storage of card details**

7. You acknowledge that we do not store any part of your payment details when you use AfterPay. This is solely the responsibility of AfterPay and subject to AfterPay's terms and conditions.

**Use of your Afterpay account to pay your invoice**

8. You agree to manually authorise your AfterPay account for amounts you owe to us on a monthly basis using the steps for payment detailed above until you advise us otherwise. See below for how to advise us of any changes. You can choose to change your selected payment method, which will then become your default payment method, at anytime, or make payment using the ishopadonis.com platform through any of the payment options provided. We will use the default preferred method you have selected to process payments for amounts you owe us.
9. We will tell you the amount you owe us for the month (or other period agreed with you) and the date you must make payment from your elected payment method. Payments must be made within 10 business days or such other period as agreed with you.
10. The amount of your invoice is determined based on whether an actual or estimated meter read has been completed. Other fees may be applied to your monthly account, including the surcharge fee (as set out above). For more information on how your invoice is determined, please refer to our Standard Terms and Conditions.

11. All payments taken from your chosen payment method will be in NZ dollars.
12. A record of your payment will be available in your online account after your transaction has been processed.

#### **Surcharge fee applies to card transactions**

13. All AfterPay payments will incur a surcharge fee which will be added as a separate line item on your next invoice and added to your invoice amount. If you do not wish to pay a surcharge fee, then we recommend internet banking or direct debit to pay your electricity invoices. The applicable surcharge fee is set out at the beginning of these terms and conditions.

#### **Transactions that decline**

14. If your payment is declined or reversed by AfterPay, it is your responsibility to arrange immediate payment of your invoice. If the transaction remains outstanding, we will notify you and you may incur a credit reminder fee.
15. You acknowledge that AfterPay may charge us a dishonour fee and that fee will be added to your invoice as a separate line item which you hereby agree to pay. The fee is outlined at the beginning of these terms and conditions.
16. If you have three or more consecutive payments declined or reversed, we may elect (at our sole discretion) to stop accepting AfterPay payments from you. If we make this election, we will notify you and you will need to pay your invoices by an alternative payment method.

#### **Cancellation, termination and refunds**

17. If you are owed a refund pursuant to these terms and conditions (for example if a payment was made in error), we will follow the process set out in our Standard Terms and Conditions and we will refund the payment method that was used to make the payment.

#### **Updating card details**

18. You are responsible for ensuring that you update your payment details when you have any changes or receive a replacement card or change card issuers. Please do this by logging into your online account or emailing [electricity@adonisenergy.net](mailto:electricity@adonisenergy.net)
19. If your payment method or card has been cancelled or expired and you have not replaced it with another payment method or updated your card with us, we will still attempt to process your payment but you should be aware that it may be declined by your card issuer. If this occurs, clauses 14, 15 and 16 above apply.

#### **How to contact us and how we will contact/notify you**

20. If you need to get in touch, our contact details are set out on our website [adonisenergy.net](http://adonisenergy.net)
21. Where we need to contact you, we will follow the notification requirements set out in our Standard Terms and Conditions.

